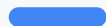


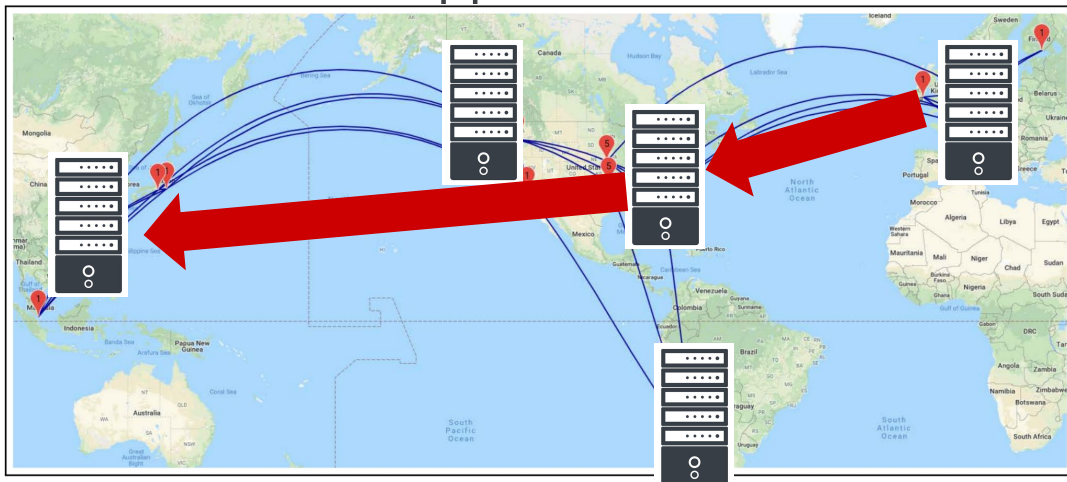
# A Cloud-Scale Characterization of Remote Procedure Calls



**Korakit Seemakhupt**, Brent Stephens, Samira Khan, Sihang Liu, Hassan Wessel,  
Soheil Hassas Yeganeh, Alex C. Snoeren, Arvind Krishnamurthy, David Culler, Henry M. Levy

# Motivation

A cloud-scale application must be:



- Scalable
- Highly-available
- Failure tolerant
- Easy to maintain

***Understanding RPC is a key to understanding global-scale distributed services***

# RPC Study: Cloud-scale Workloads

This is a study of RPC at Google Scale

We include

- Google's **first party** web services
  - Search, Gmail, Youtube, ....
- Google's **internal services**
  - Spanner, Bigtable, F1, ...

We do **not** include

- RPCs serving **Cloud customers** (GCP)
- **RDMA** and software-based **RMA** communication (Snap/Pony Express)

# RPC Study: Measurements

We collected and processed data using three Google internal monitoring systems

Overall we examined:

- Over **700 billion** RPC traces
- **10,000** different RPC methods from over **100** production clusters
- System statistics collected every **30 minutes for ~2 years**

Aggregated statistics include:

- Latency Components, Payload Size, Call Structure
- CPU Utilization, Memory Bandwidth, Scheduling Latency
- Requests/Second, Growth rate, ....

# Agenda

- Motivations for studying RPC in the cloud
- RPC Study Results
  - What is the **source of RPCs**? Where do they go?
  - What is the **timescale** of RPC?
  - Which **latency component** affects RPC latency?
  - Which **RPC Latency Tax** component is the bottleneck?
  - How does **utilization** vary across datacenters?
- Implications from the study

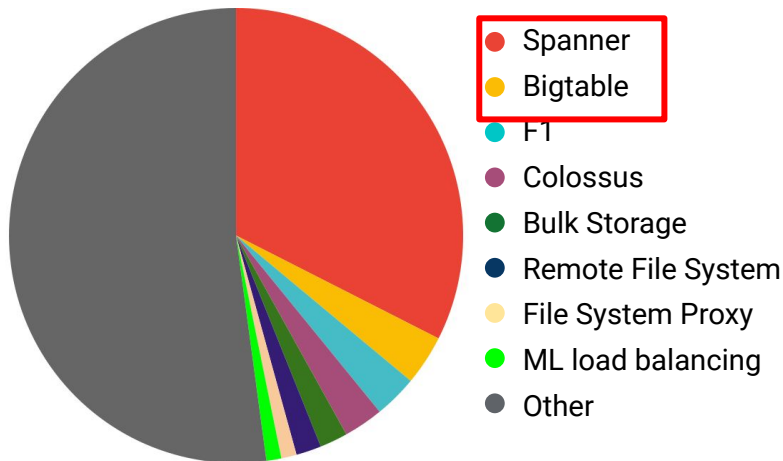
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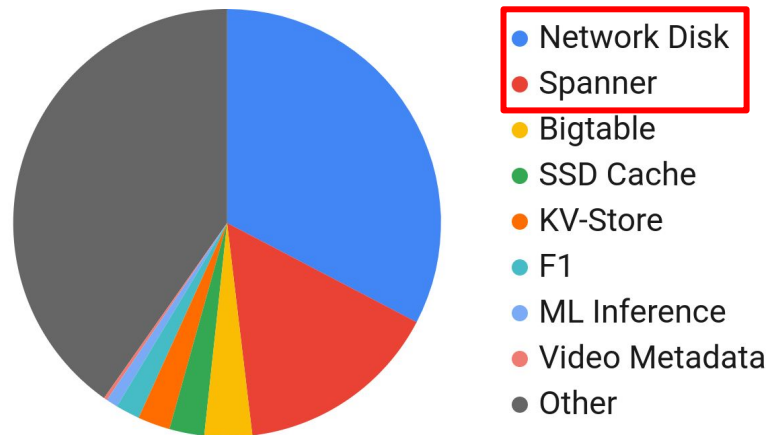
# Google's RPC Environment

## RPC Sources and Destinations

### RPC Sources



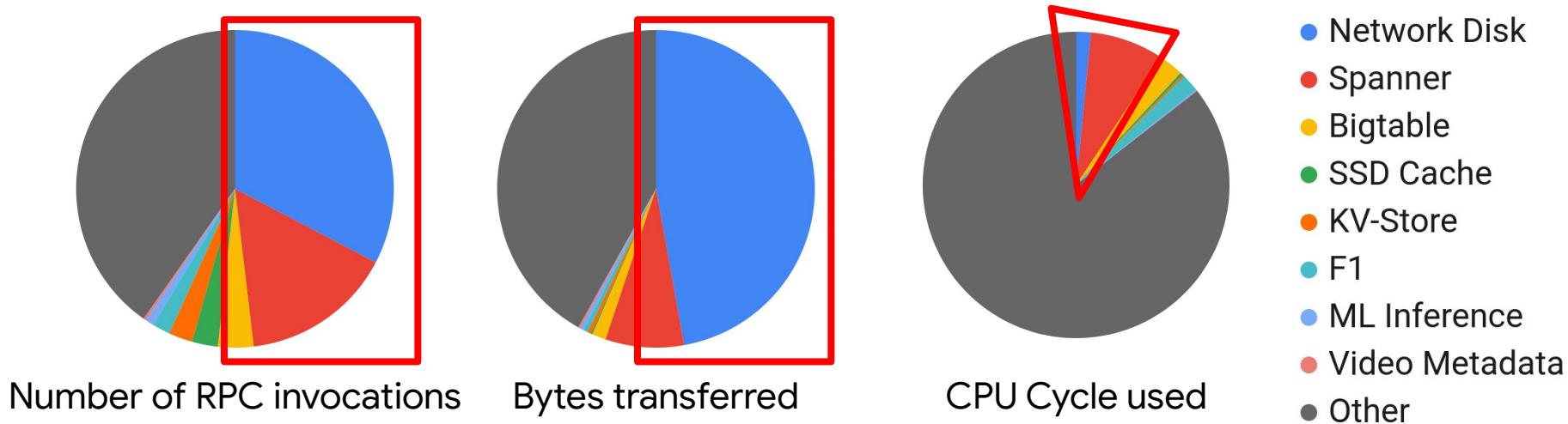
### RPC Destinations



Google's Internal RPC is dominated by communication between **storage services**.

# Google's RPC Environment

## RPC Popularity and Resource Utilization (by destination)

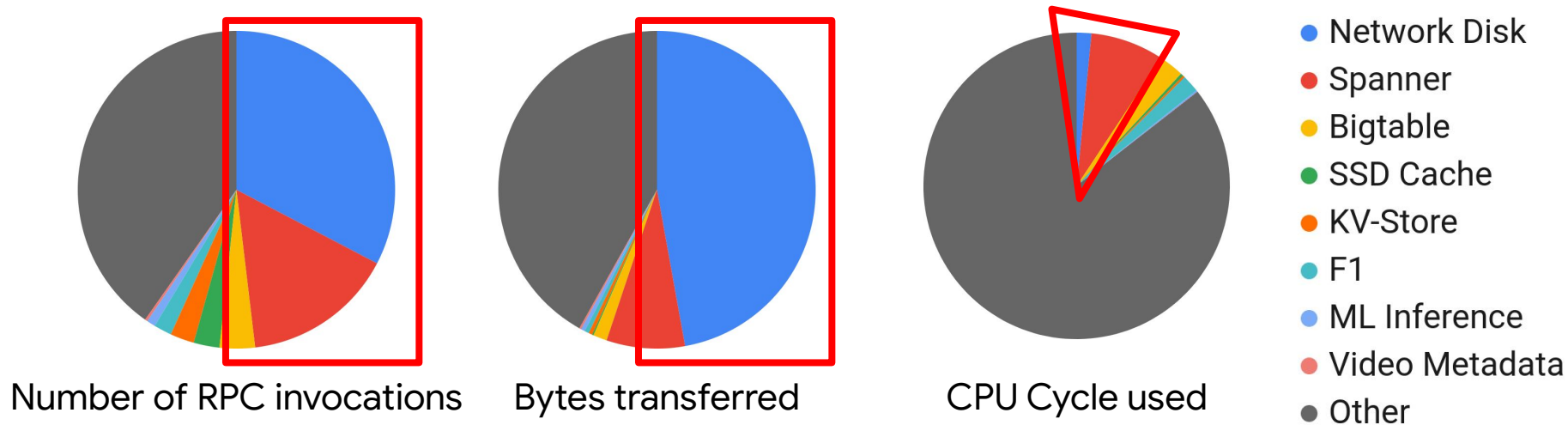


Half of RPC invocations and data transferred are from **Spanner** and **Network Disk**



# Google's RPC Environment

## RPC Popularity and Resource Utilization (by destination)

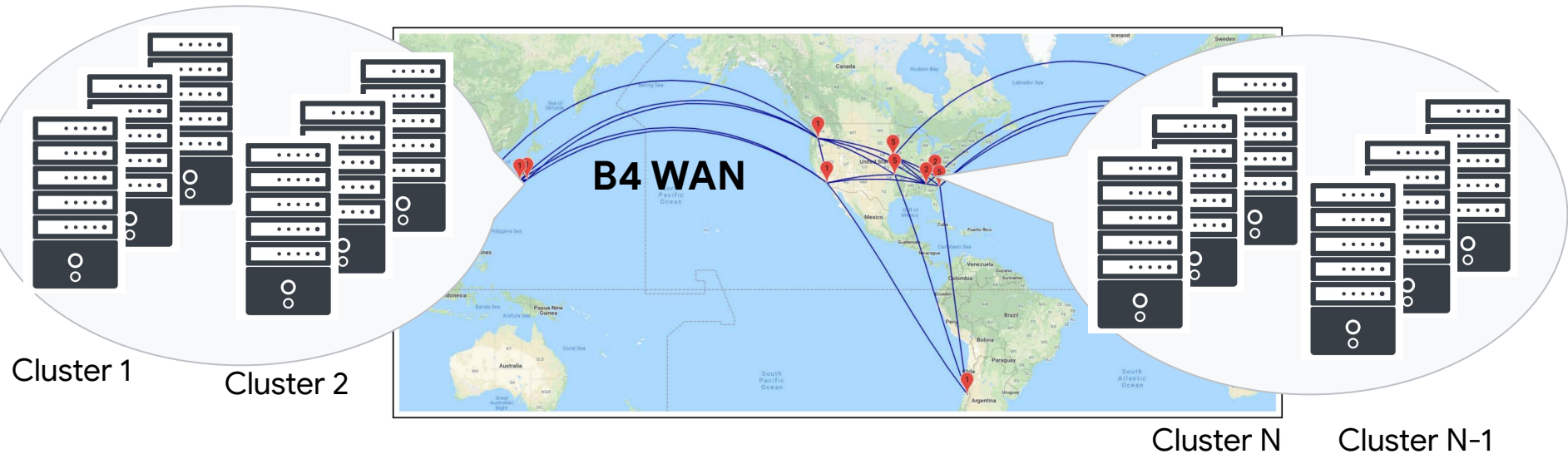


**Takeaway:** Storage RPC is by far the largest contributor to fleet-wide RPC and bytes transfer in the network.

This motivates for research on **data-movement acceleration**.

# Google's RPC Environment

## Cross-cluster RPC and WAN



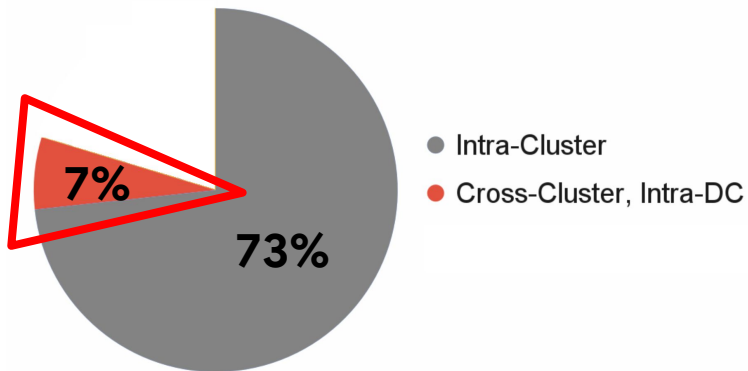
Google's **geo-distributed datacenters**

Each datacenter can consist of **multiple clusters**

Datacenters are connected through **WAN links (B4)**

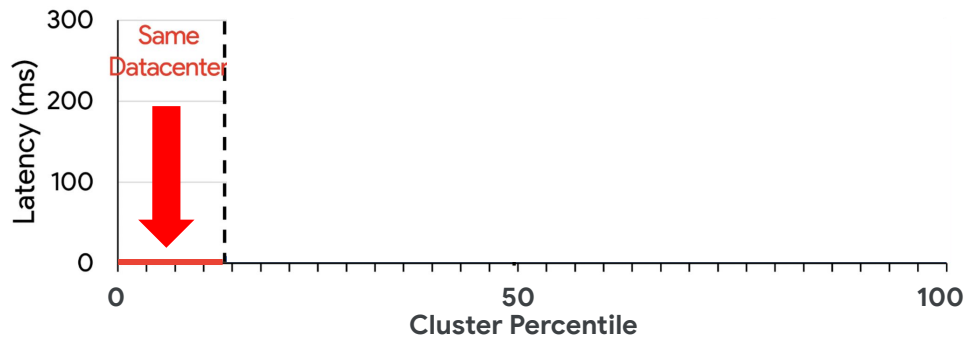
# Google's RPC Environment

## Cross-cluster RPC and WAN



7% of RPCs are **cross-cluster**, but in **the same datacenter**

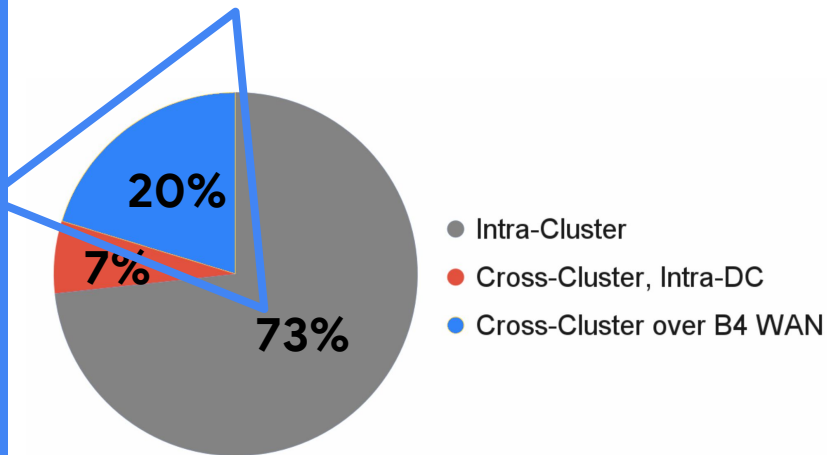
## Cross Cluster Median Latency



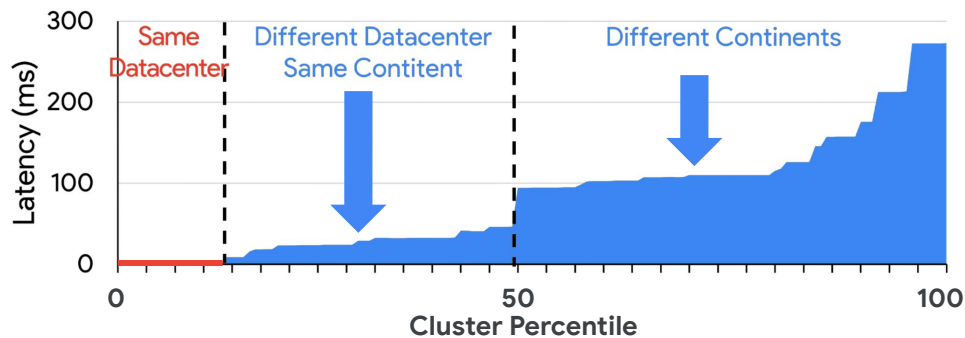
Same Datacenter RTT is under 10 ms

# Google's RPC Environment

## Cross-cluster RPC and WAN



## Cross Cluster Median Latency



20% of RPCs are **cross-cluster** over **B4 WAN** Cross-continent RTT can be over 200 ms

**Takeaway:** RPC locality significantly affects the latency. Cross-cluster RPCs over WAN introduces significant overhead

# RPC Study Results:

## Takeaways

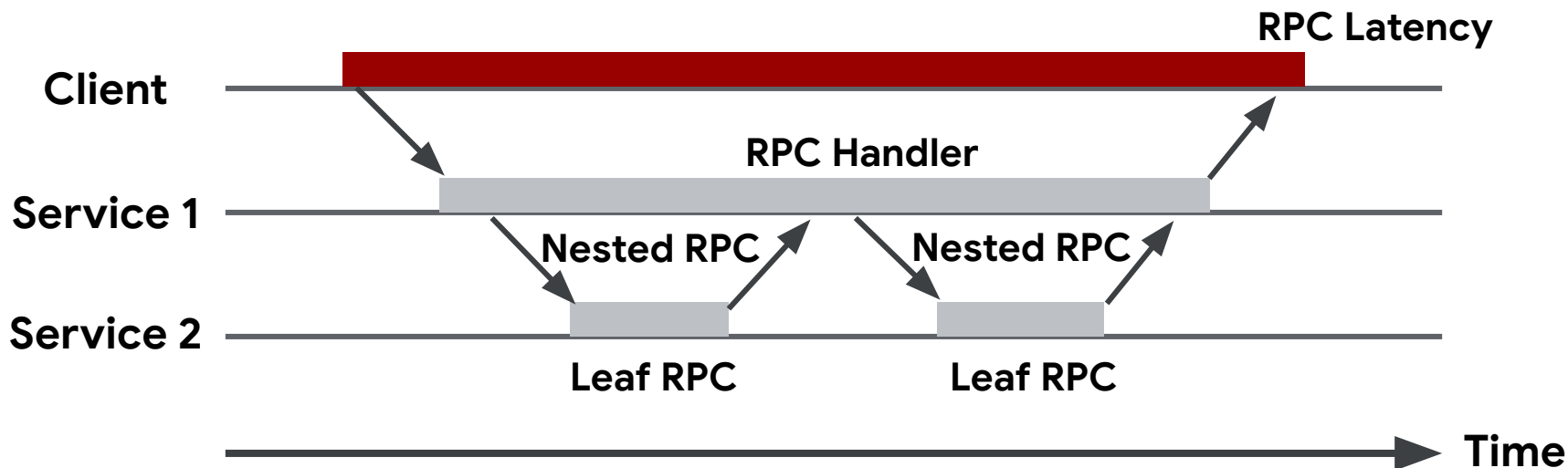
What is the **source of RPCs**? Where do they go?

- Storage RPCs are the largest contributor to fleet-wide RPCs
  - Motivates research on **data-movement acceleration**
- RPC locality significantly affects latency
  - Motivates research on **locality-aware scheduling**

# Agenda

- Motivations for studying RPC in the cloud
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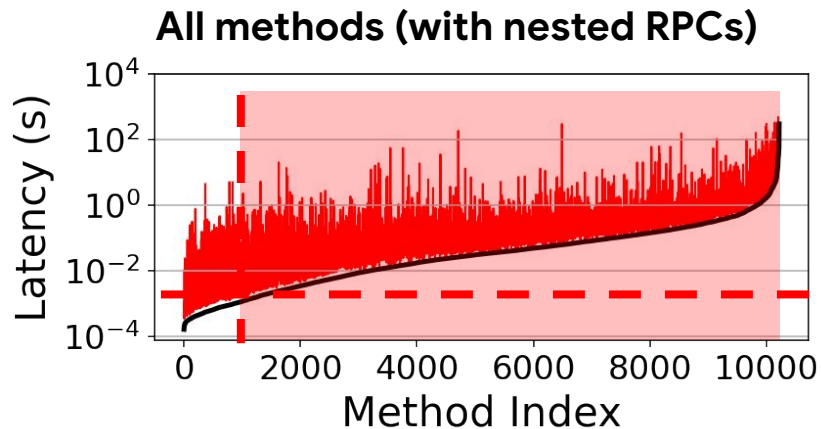
# RPC completion time includes nested RPC calls



RPC Latency includes **RPC handler** and **nested RPC calls**.  
We also show **leaf RPC latency**

# What is the **timescale** of RPC?

— P95 — Median

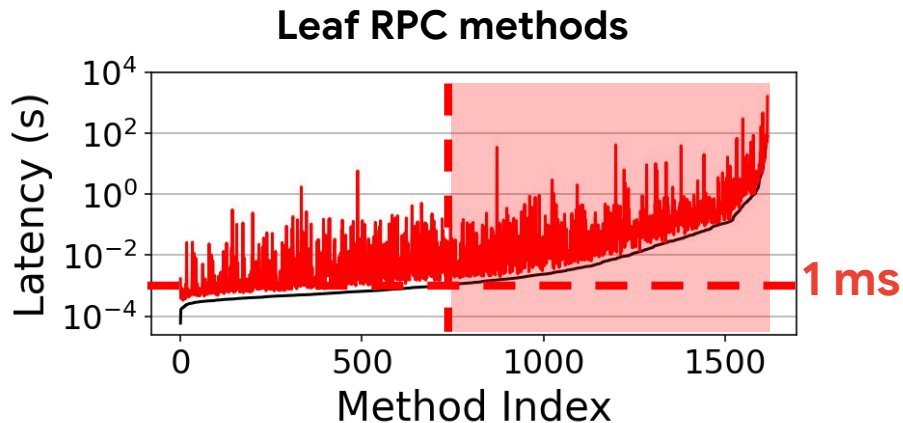
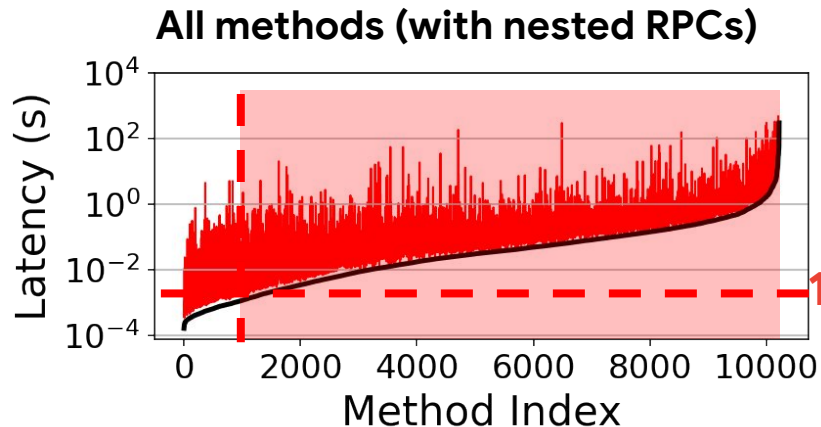


90% of RPC methods have median latency **over a millisecond**.



# What is the **timescale** of RPC?

— P95 — Median



90% of RPC methods have median latency **over a millisecond**.

53% of leaf RPC methods have median latency **over a millisecond**.

**Takeaway:** Majority of RPC methods in this environment are **millisecond**, not microsecond scale

# RPC Study Results: Takeaways

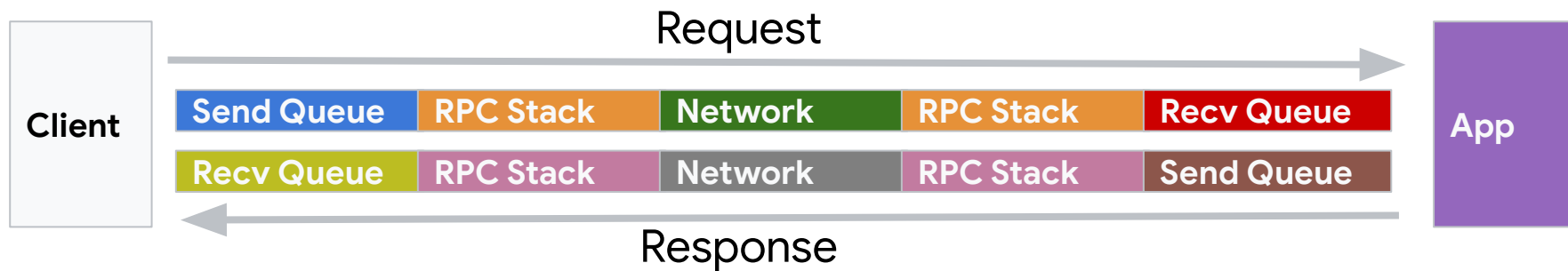
What is the **timescale** of RPC?

- Majority of RPC methods in this environment are **millisecond** scale
- But half of the **leaf RPC** methods have **sub-millisecond** latency
  - Optimizing for **latency** is still important for median **leaf RPCs**

# Agenda

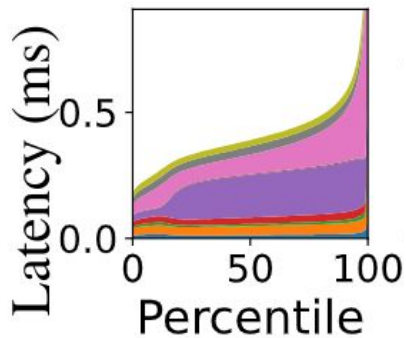
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# What are the Latency components?



We measure time spent on **queues**, **RPC stack**, **network**, and the **application processing time** in leaf RPCs.

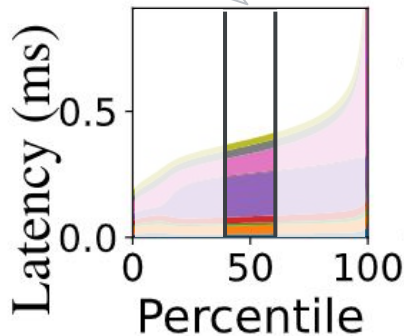
# What are the different causes of latency?



**RPC Stack dominated:  
(e.g., K/V-Store)**

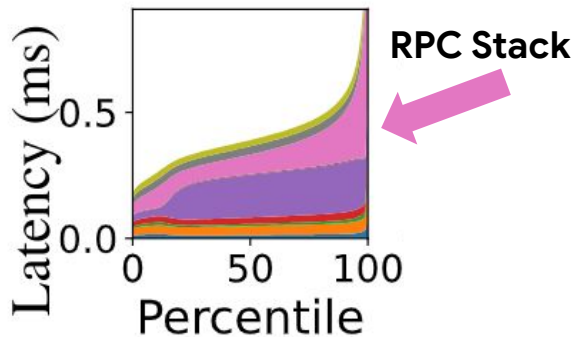
# What are the different causes of latency?

Median Breakdown

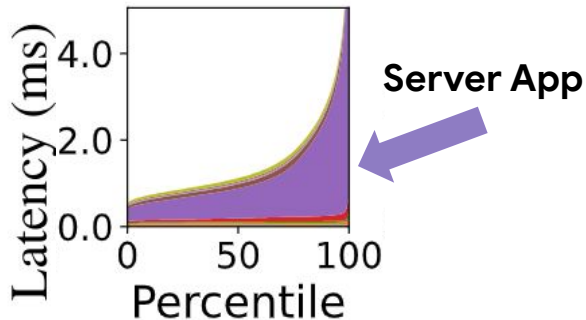


**RPC Stack dominated:  
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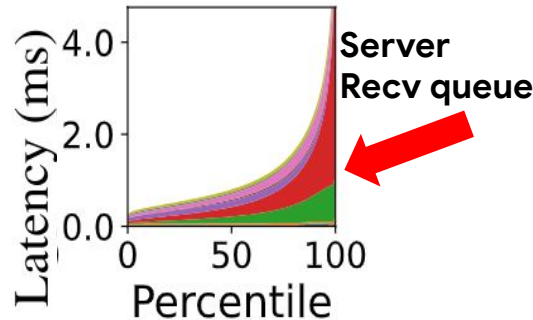
# What are the different causes of latency?



**RPC Stack dominated:**  
(e.g., K/V-Store)



**RPC method dominated:**  
(e.g., ML Inference)



**Queueing dominated:**  
(e.g., SSD Cache)

Different dominant component for each application

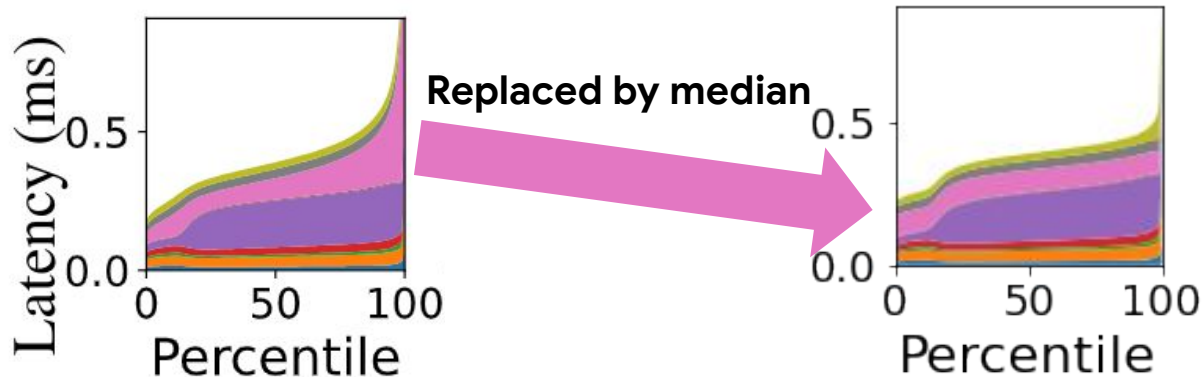
# What-if analysis with causal modeling

Research question:

What is the latency component that is most responsible for tail latency?

How much latency can we improve by optimizing that component?

Methodology:

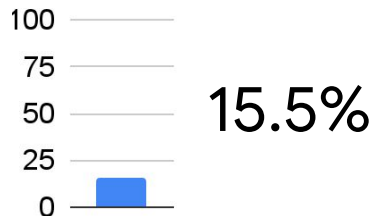


Goal: Understand impact of reducing the variation caused by that component



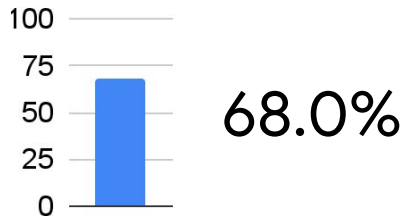
# Potential latency improvement

Potential Tail Latency Improvement



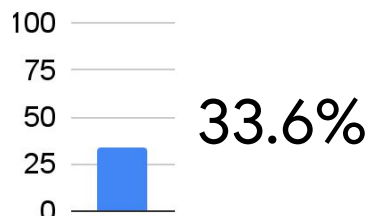
**RPC bottlenecked:**  
**K/V-Store**  
**RPC optimization** can improve tail latency by 15.5%

Potential Tail Latency Improvement



**App bottlenecked: ML Inference**  
**Accelerated application processing** can improve tail latency by 68.0%

Potential Tail Latency Improvement



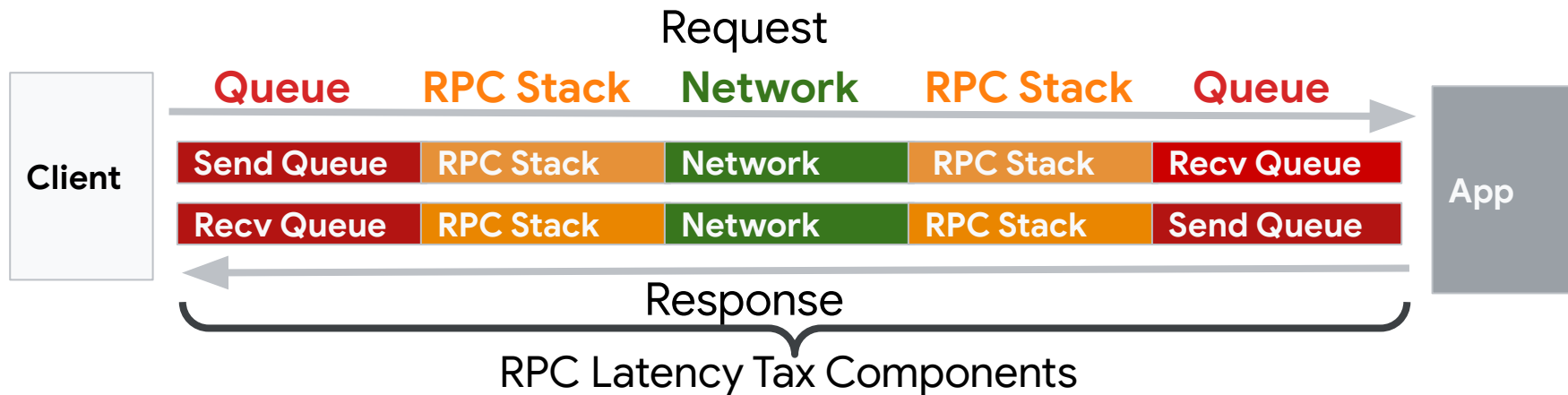
**Queueing bottlenecked: SSD Cache**  
**Scheduling or resource management** can improve tail latency by 33.6%

**Takeaway:** There is a potential for a significant reduction to tail latency by **eliminating the variation** caused by the **dominant component**.

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# RPC Latency Tax

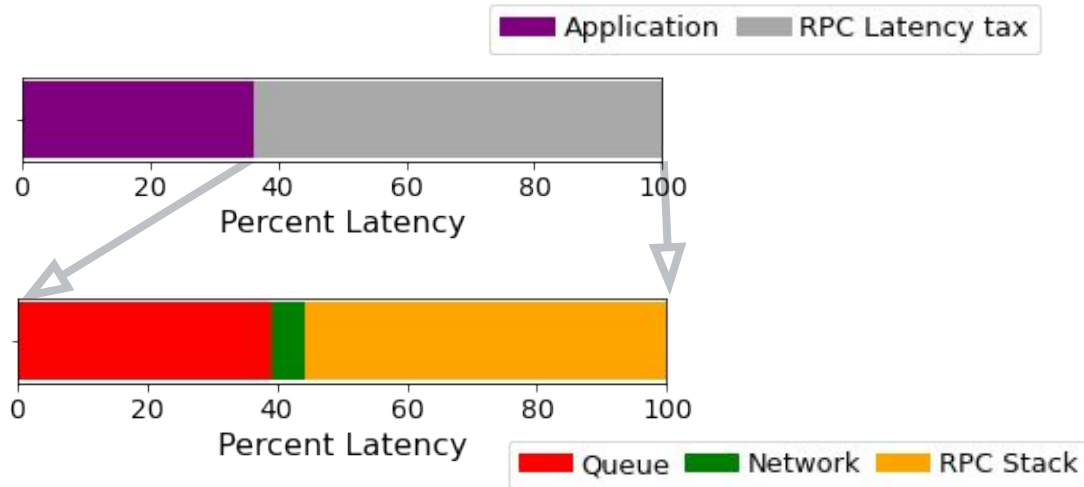


We define RPC Latency Tax as the overhead of running application over RPC, all latency components **excluding the application processing time**

How significant is RPC Latency Tax for **within** and **across clusters**?

# RPC Latency Tax: Variation at Tail

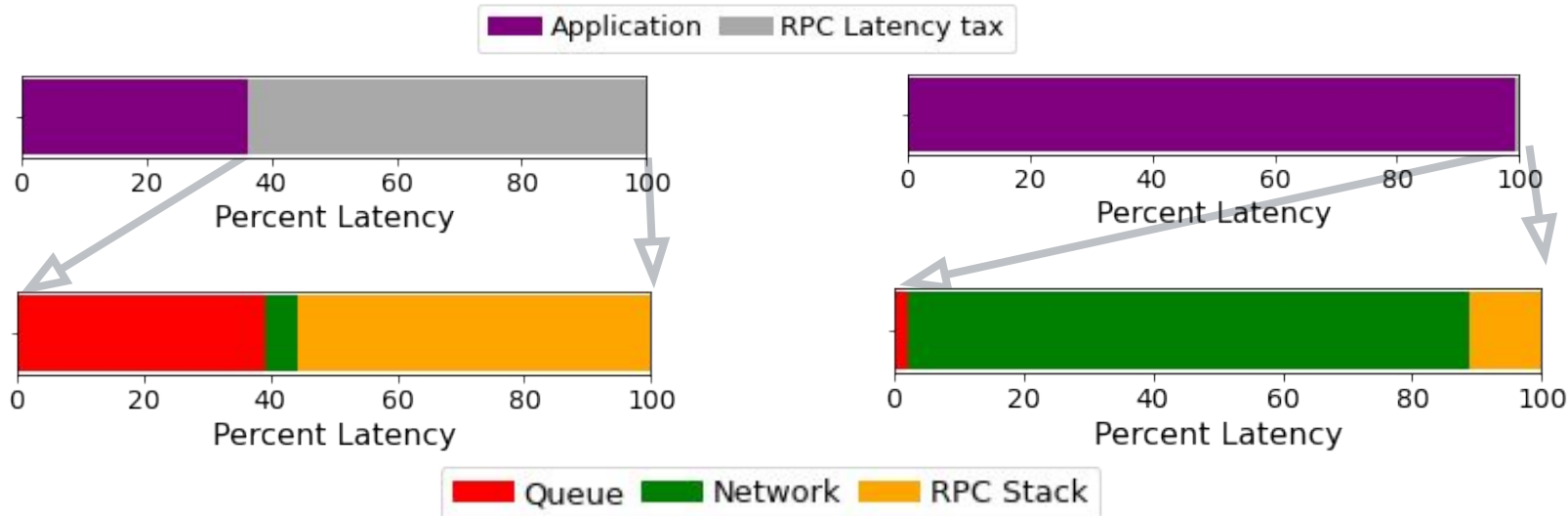
## Contribution of RPC Latency Tax



### Intra-Cluster P95+

# RPC Latency Tax: Variation at Tail

## Contribution of RPC Latency Tax

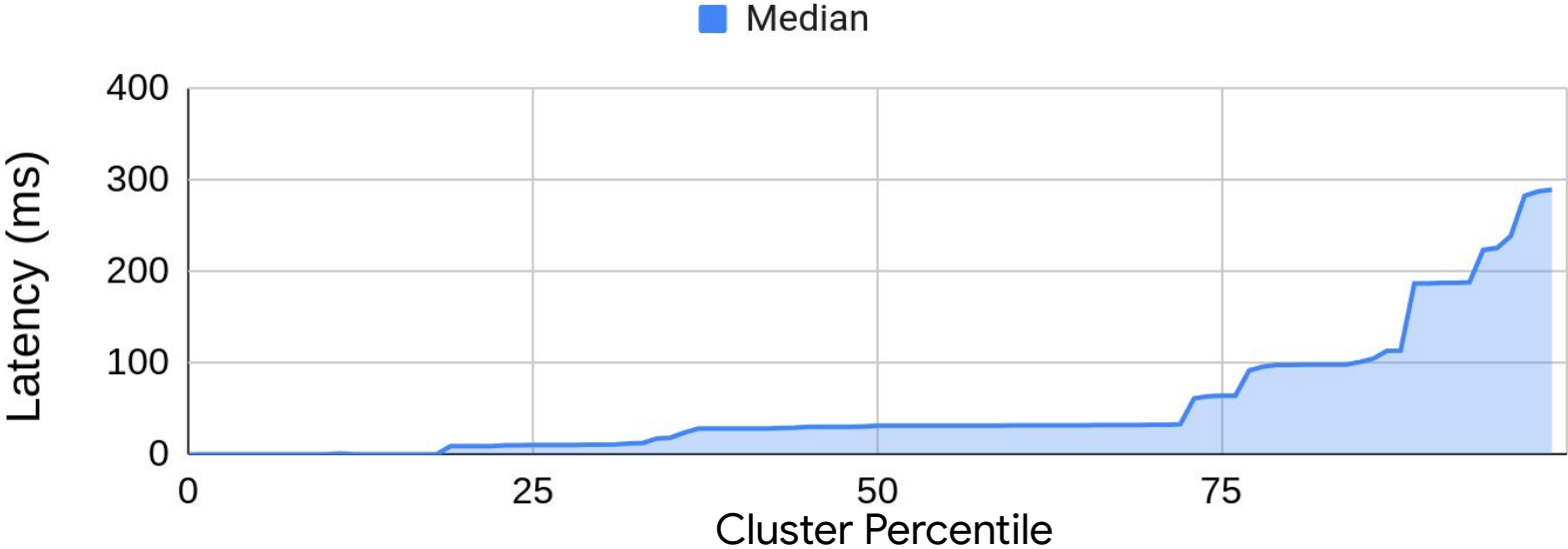


**Intra-Cluster P95+**

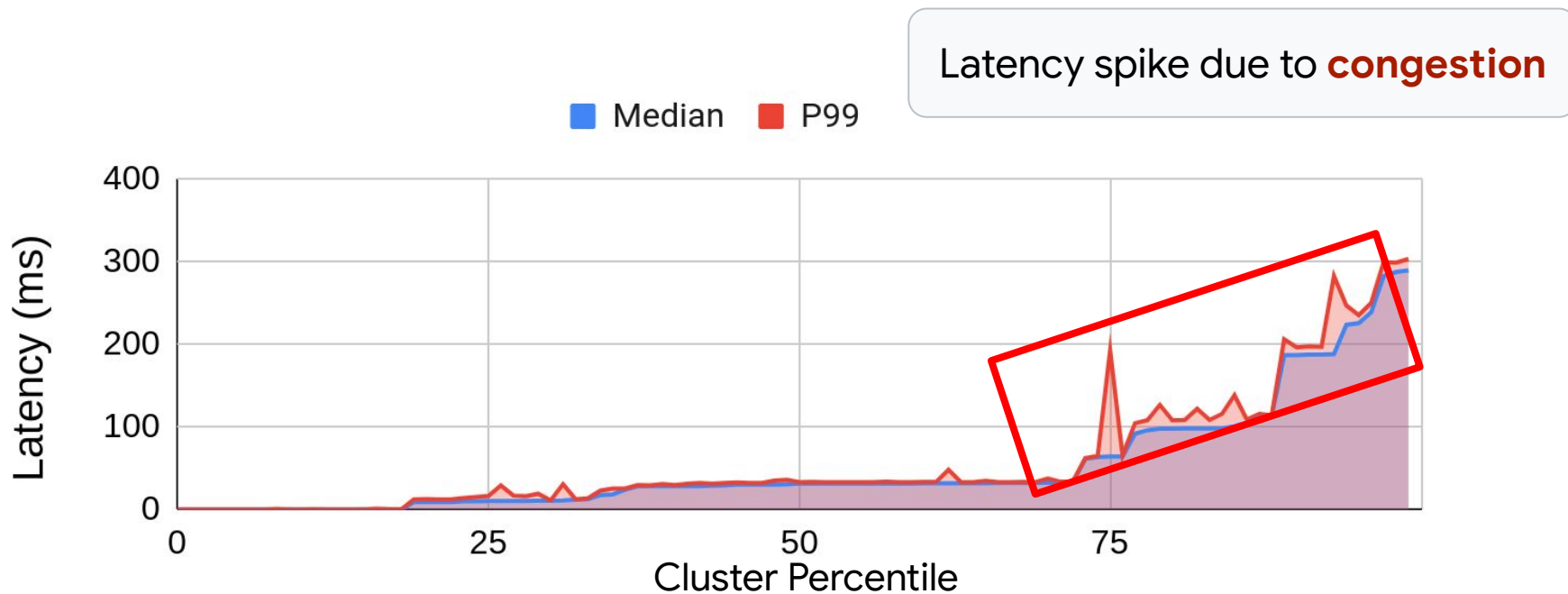
**Inter-Cluster P95+**

**Takeaway: RPC Latency tax is significant at tail**

# RPC Latency Tax: Inter-Cluster Variation at Tail



# RPC Latency Tax: Inter-Cluster Variation at Tail



**Takeaway:** **Congestion on WAN** can have an impact on **tail latency across clusters**

# RPC Study Results:

## Takeaways

Which **latency component** affects RPC latency?

- **Dominant latency component** is different for each service
  - Optimize RPC stack, queueing or app processing
- RPC Latency tax is **significant at tail**
  - **Queueing matters** for intra-cluster RPCs.
  - **WAN congestion** matters for inter-cluster RPCs.

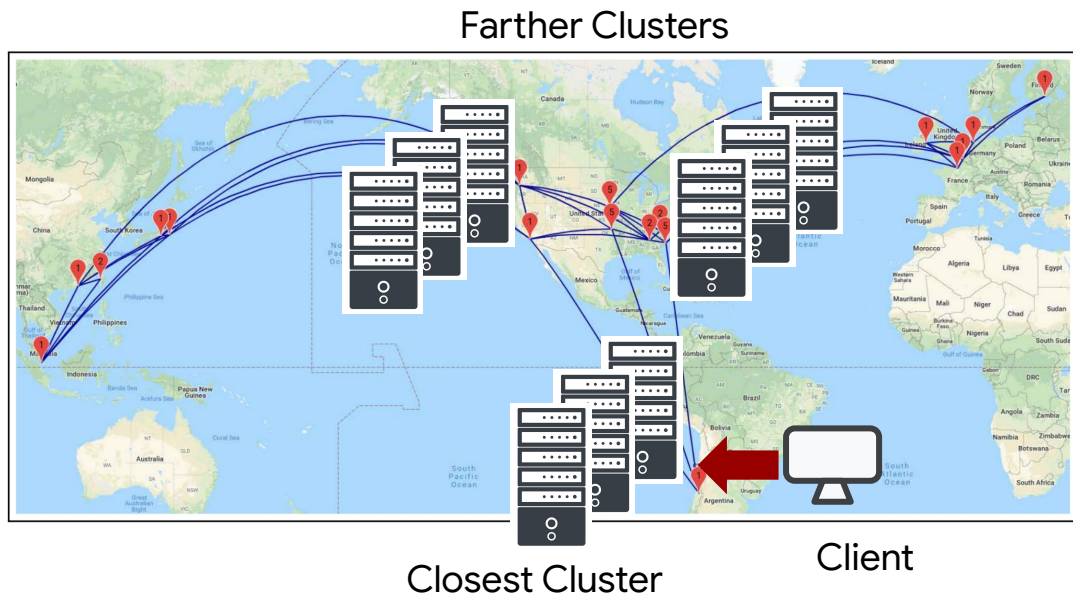


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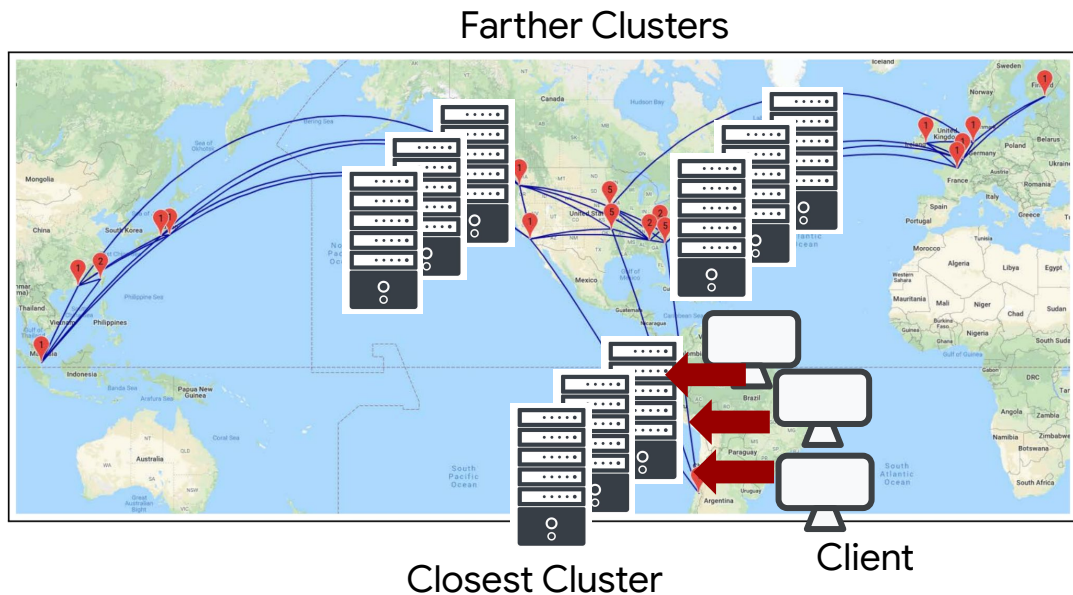
# Load balancing

To avoid inter-cluster traffic, we could serve in the cluster **closest to the client**



# Load balancing

To avoid inter-cluster traffic, we could serve in the cluster **closest to the client**



However, serving requests on the closest cluster could unbalance load.

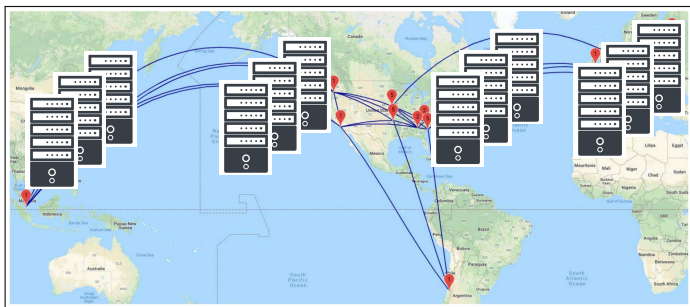
# Load balancing: CPU Utilization Variation

Research question:

Is CPU utilization balanced across **different clusters**?

Is CPU utilization balanced across **different machines** within a cluster?

Methodology: Collect CPU Utilization



# Load balancing: CPU Utilization Variation

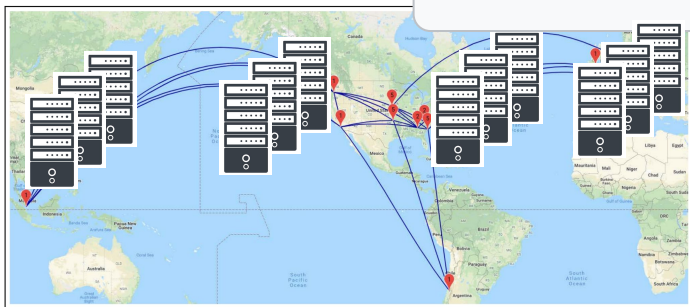
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Is CPU utilization balanced across **different machines** within a cluster?

Methodology: Collect CPU Utilization

1. Across different clusters



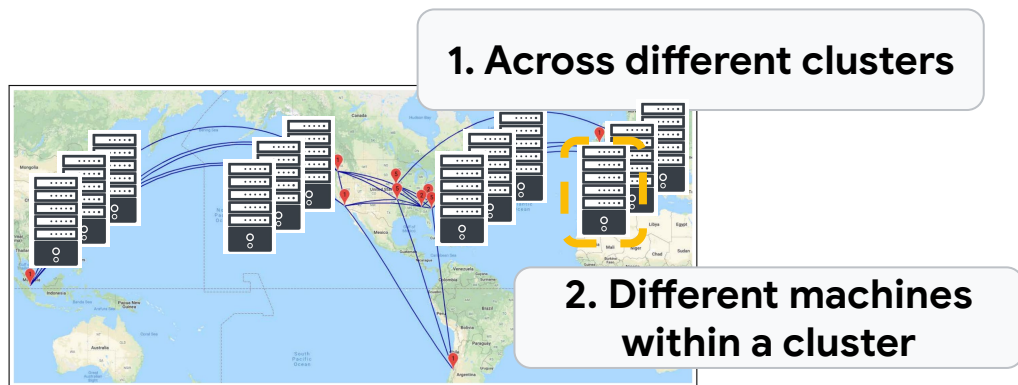
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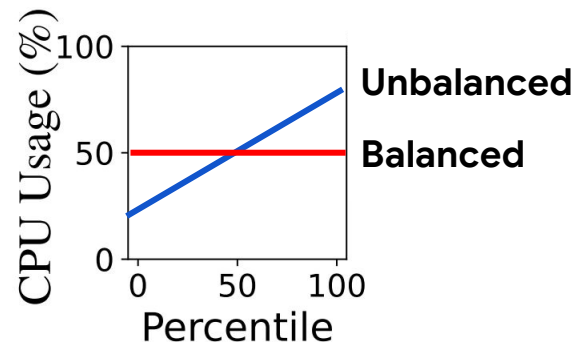
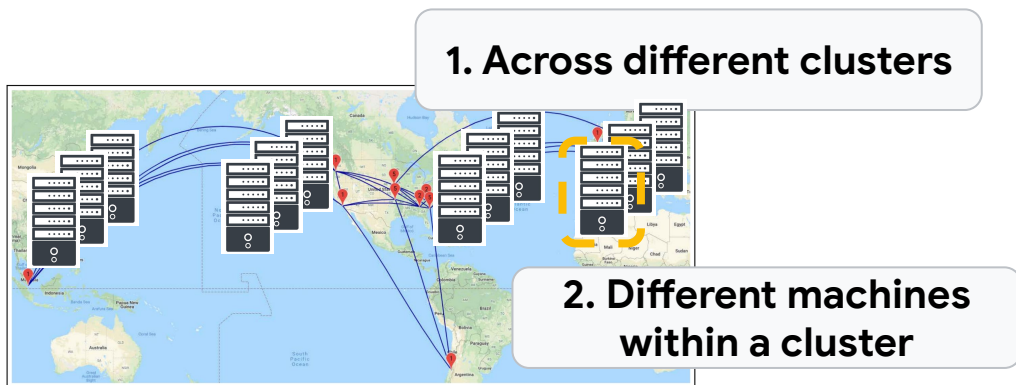
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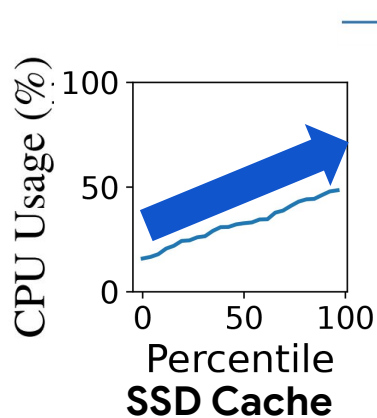
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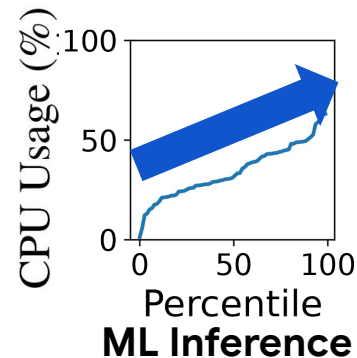


# Load balancing: Cross-Cluster CPU Utilization Variation



Unbalanced

Unbalanced across clusters



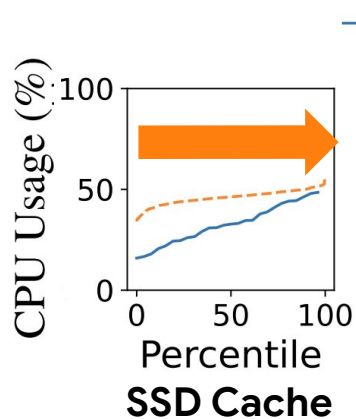
Unbalanced

Unbalanced across clusters

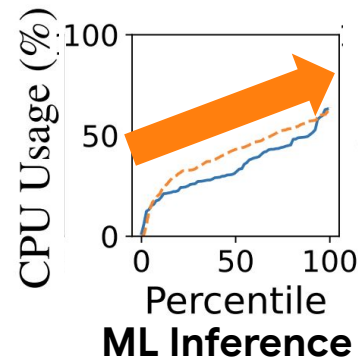
**Takeaway:** There are trade-offs between **network latency** and **load balancing across clusters**.



# Load balancing: Same-Cluster CPU Utilization Variation



**Balanced**



**Unbalanced**

Unbalanced across clusters  
**Balanced across within a cluster**

Unbalanced across clusters  
**Unbalanced within a cluster**

**Takeaway:** Compute services with **unpredictable** latency are unbalance within a cluster.

# RPC Study Results:

# Takeaways

How do **latency and utilization** vary across datacenters?

- Hard to balance load for services with **varied computation**
- Inter-cluster RPC placement helps load balancing across clusters but **can increase latency**

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# Implications

- **Storage data flow optimization is important**
  - Majority of RPC invocations and data transfer are from storage applications
  - Optimizing **data movement** for storage RPCs can significantly improve resource efficiency
- **Millisecond, not just microsecond timescales**
  - Most RPCs operate in millisecond scale
  - Reducing CPU utilization can be more beneficial than saving a few microseconds
- **Host queuing matters**
  - Client & Server queuing latency are major contributors to the tail latency
  - Improving scheduling and placement is important
- **RPC Latency Tax is significant at tail**
  - Need to optimize RPC overhead at the tail requests
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# Conclusion

## RPC Study:

- First ever study on **Google's fleet-wide RPC characteristics**
- **722 billion** RPC traces over **~2 years** running on **100 production clusters**
- Provides insights on the characteristics of Google's geo-distributed **internal services**

## Key contributions and findings:

- Storage **data flow optimization** is important
- **Millisecond**-scale RPCs are common – need to **balance** CPU **utilization** vs. **latency**
- **RPC Queuing matters** – need to improve **scheduling** and **load balancing**
- **RPC Latency Tax is significant at tail** – need better optimization within and across clusters to reduce **tail latency variation**
- **Load-balancing needs to account for latency** - co-optimize latency and utilization

Our measurements can influence **future RPC research.**

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